

## **APPENDIX F**

### **WATER ABATEMENT GUIDELINES**

The Superintendent of Water/Sewer upon receipt of a written request will review requests for abatements to water and sewer bills.

Superintendent of Water and Sewer  
4 Young Lane  
Newmarket, NH 03857

The request for abatement will be reviewed by the Superintendent according to the following criteria:

1. Errors in meter readings
2. Meter malfunctions
3. Errors in billing

Abatements will only be retroactive one (1) billing period.

Abatement requests that are denied by the Superintendent of Water/Sewer may be appealed by the owner to the Town Administrator. An appeal to the Town Administrator must be submitted in writing.